Finding Your Voice

Finding your voice is essential to be heard and gain momentum. And, these are essential to achieving support at all levels. This session is designed to share insights and experience to generate motion on how to find your voice by reframing how RIM adds value, how to think about your business relationships, understand where your program is now and envision where it is going, and move you from an SME to a Trusted Advisor.

Rachael Heade has over 20 years of experience on the Microsoft Corporate Records Management team, leading RIM at MSFT for the past decade. Her direct responsibility includes complete oversight of the Corporate Document Retention policy and Corporate Document Retention Schedule and driving retention compliance of all internal business data/docs globally. In addition, she manages retention strategy and ingestion or disposition of documents and data on all mergers, acquisitions, and divestitures, which is nearly 200 to date ranging from small startups to long-established entities like Nokia. When she’s not working, she enjoys a good British murder mystery, birding, and looks forward to cooking a sit-down dinner for a crowd again sometime soon (even ironing the napkins).